



REPAIR FORM

If your product has been damaged, or has a fault or defect, please fill out this form.

If you think your item has been damaged by the carrier, please include a copy of the consignment note with the rejection noted.

Email the completed form with supporting photographs to repairs@ejp.co.nz so that we can start the repairs process and we will endeavor to get back to you within 72 hours.

Repair number (*internal use*):

Date:

Contact Name:

Company Name:

Branch:

Phone:

Mobile:

END USER DETAILS

Name:

Address:

Phone Number:

PRODUCT DETAILS

Design/Combination:

Fabric/Colour:

Leg/Foam details (if relevant to repair):

ORDER DETAILS (*mandatory*)

EJP Invoice Number:

Date of Purchase:

Company PO:

Carrier Docket (if carrier damage):

COMPONENT AT FAULT (*please tick*)

- Carrier Damage
 Feet
 Foam
 Fabric
 Frame
 Bed Mechanism
 Other

GENERAL FAULT DESCRIPTION

ARE YOU THE ORIGINAL PURCHASER?

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